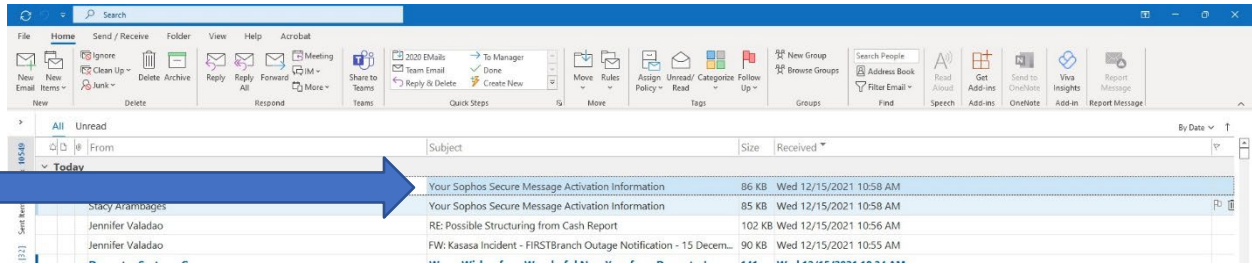
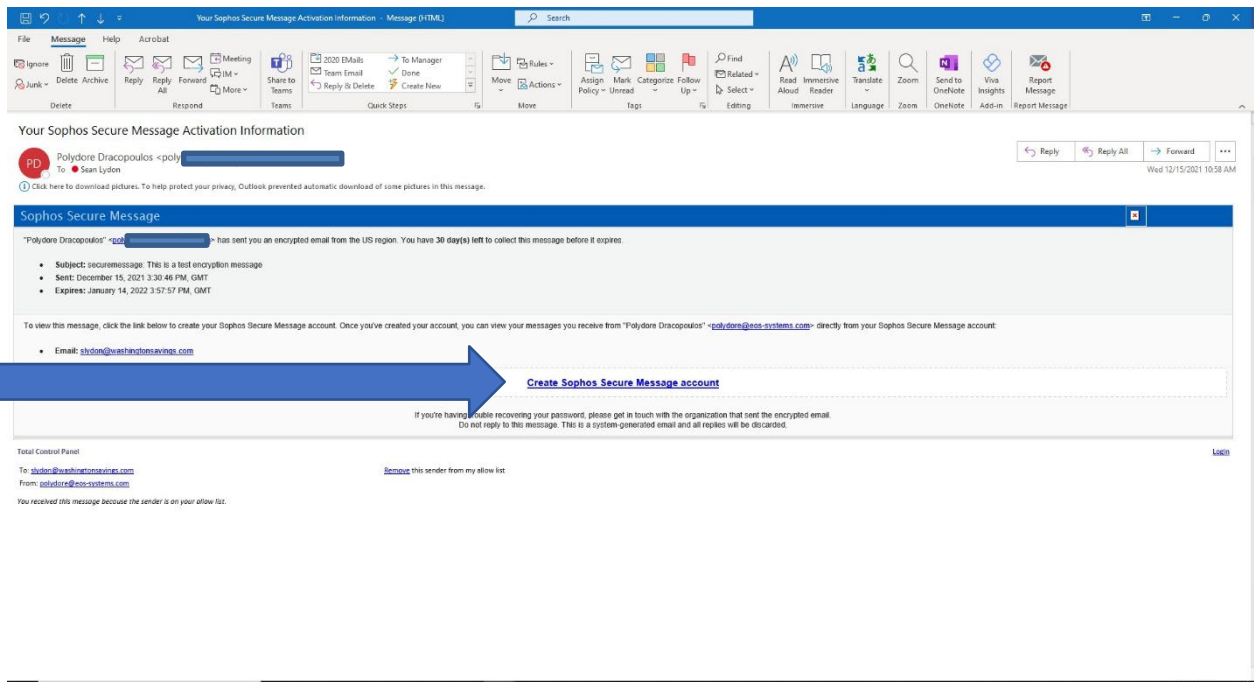


## Sophos Secure Email Portal Instructions

Receive message to register, click on email



Click on "Create Sophos Secure Message account"



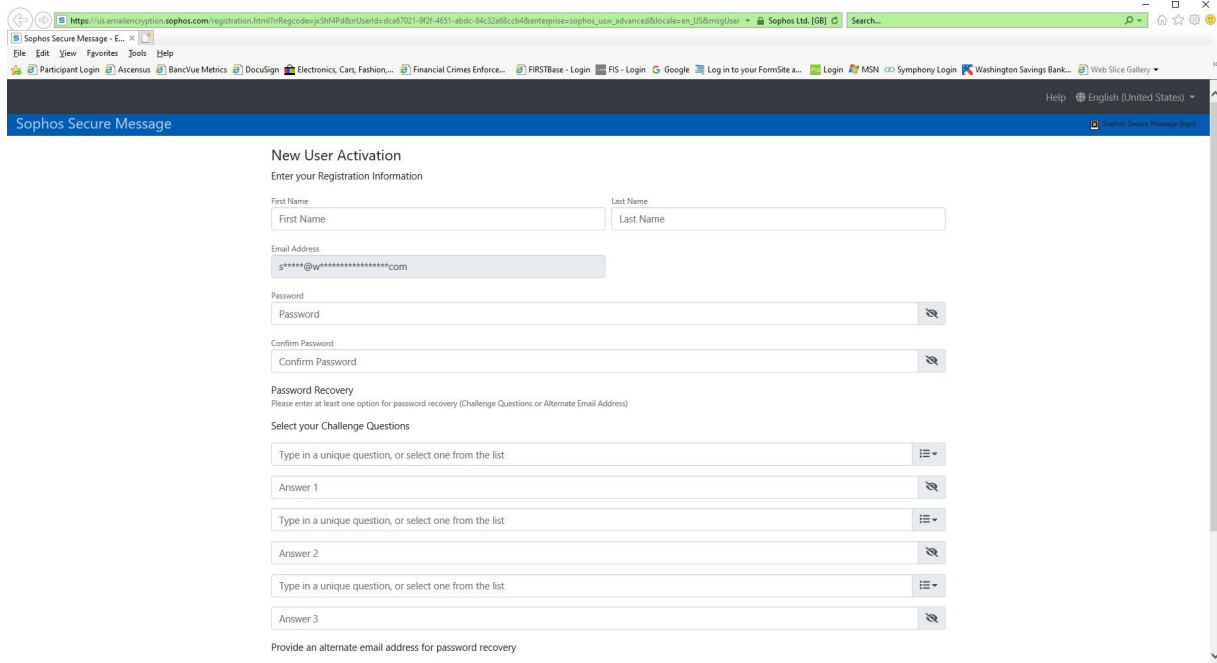
## Complete New User Activation Page

### Password requirements:

- Minimum length 8 characters
- Lowercase Letter
- Uppercase Letter
- Digit
- Special Character (!\$#&% etc.)
- Excludes Username/ Email

### Select your Challenge Questions

- Cannot repeat same answer three times
- Answers must be a minimum of 6 characters



The screenshot shows a web browser window displaying the 'New User Activation' page for Sophos. The page title is 'New User Activation' and the subtitle is 'Enter your Registration Information'. The form includes fields for 'First Name', 'Last Name', and 'Email Address'. The 'Email Address' field is pre-filled with 's\*\*\*\*\*@w\*\*\*\*\*.com'. Below these fields are 'Password' and 'Confirm Password' fields, both with a strength indicator icon. The 'Password Recovery' section is titled 'Please enter at least one option for password recovery (Challenge Questions or Alternate Email Address)'. Under 'Select your Challenge Questions', there are three rows, each with a question input field and an answer input field. The first row's question field is pre-filled with 'Type in a unique question, or select one from the list'. The second and third rows are empty. Below the challenge questions is a field for 'Provide an alternate email address for password recovery'.

First Name

Last Name

Email Address

s\*\*\*\*\*@w\*\*\*\*\*.com

Password

Confirm Password

Confirm Password

Password Recovery

Please enter at least one option for password recovery (Challenge Questions or Alternate Email Address)

Select your Challenge Questions

Type in a unique question, or select one from the list

Answer 1

Type in a unique question, or select one from the list

Answer 2

Type in a unique question, or select one from the list

Answer 3

Provide an alternate email address for password recovery

(Scroll down)

Enter an alternate email address for password recovery

Click the “Activate” button at the bottom of the screen

The screenshot shows a web browser window with the URL [https://us.emailencryption.sophos.com/registration.html?ref=regcode&js944P4d8urUserId=dca67021-9f2f-4651-abdc-84c32a8fcb4&enterprise=sophos\\_usw\\_advanced&locale=en\\_US&omsgUser](https://us.emailencryption.sophos.com/registration.html?ref=regcode&js944P4d8urUserId=dca67021-9f2f-4651-abdc-84c32a8fcb4&enterprise=sophos_usw_advanced&locale=en_US&omsgUser). The page is titled "Sophos Ltd. [GB]".

The form includes the following sections:

- Password:** A text input field with a masked password (\*\*\*\*\*).
- Confirm Password:** A text input field with a masked password (\*\*\*\*\*).
- The passwords match:** A confirmation message.
- Password Recovery:** A section titled "Please enter at least one option for password recovery (Challenge Questions or Alternate Email Address)".
- Select your Challenge Questions:** A list of questions with corresponding input fields:
  - favorite pet (input: favorite pet)
  - \*\*\*\*\*
  - What was the first name of my first crush? (input: \*\*\*\*\*)
  - \*\*\*\*\*
  - What model of car did I first drive? (input: \*\*\*\*\*)
  - \*\*\*\*\*
- Provide an alternate email address for password recovery:** A section with two input fields:
  - New Email Address:** Input: masi\*\*\*\*\*@\*\*\*\*\*.com
  - Confirm Email Address:** Input: masi\*\*\*\*\*@\*\*\*\*\*.com
- Activate:** A blue button at the bottom right of the form.

A large blue arrow points to the "Activate" button.

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Please note – if you do not have an alternate email address, please leave this field blank.

Your Sophos account has been activated.

